

MENTAL HEALTH INCIDENT NOTICE

CHICAGO POLICE DEPARTMENT

THIS IS NOT AN OFFICIAL POLICE REPORT. IT IS FOR INFORMATION PURPOSES ONLY.

Date/Time of Occurrence	Beat of Occurrence	Beat/Unit of Assignment	Type of Incident
-------------------------	--------------------	-------------------------	------------------

This information notice is being provided to offer additional information about the Chicago Police Department's response to an incident involving a mental health component. If an incident report was completed to document a criminal or non-criminal incident, the incident will be on file with the Chicago Police Department under the below-listed R.D. Number. Please, refer to this number whenever you are communicating with the Chicago Police Department concerning this incident. Your case will be assigned for follow-up investigation based upon specific facts obtained during the initial investigation.

Chicago Police Report (R.D.) No.	Event No.	IUCR Code
----------------------------------	-----------	-----------

The Chicago Police Department (CPD) is committed to responding to incidents involving a mental health component or involving persons in need of mental health treatment with the foremost regard for the preservation of human life and the safety of all persons involved.

To meet this commitment, CPD operates a Crisis Intervention Team (CIT) Program to ensure coordinated partnerships between law enforcement, prosecutors, courts, designated mental health intake facilities, mental health service providers and advocates, and the community to reinforce the safe and dignified treatment of persons experiencing a mental health crisis. CPD's CIT Program offers a specialized police response to individuals experiencing a mental health crisis. CPD Designated CIT Officers receive additional training on how to respond to mental health emergencies and are assigned Citywide to every police district and every watch.

CIT Officers may be an appropriate resource in instances where an individual is threatening harm to self or others, or has a worsening mental health condition and is in need of immediate psychiatric assessment.

In order to access a CIT Officer:

- 1) Call 9-1-1 and clearly state that it is a mental health crisis. Ask that, if available, a CIT Officer respond to the situation.
- 2) Be prepared to answer the operator's questions about the individual, including a description, diagnosis, medication, known triggers, history of hospitalization, and history of violent tendencies. The operator will also ask if the individual has access to any weapons and if the individual trusts and responds to a particular person who can be reached by phone.

For emergencies, call 9-1-1.

To request non-emergency information or services, call 3-1-1.

SMART 911

The City of Chicago offers a free service that allows residents to create a free Smart 911 Safety Profile for their household. This secure Safety Profile provides 9-1-1 key details about their household to ensure first responders have important information when an emergency occurs to assist in their response. Then, when anyone in that household dials 9-1-1 from a phone associated with their Safety Profile, their profile is immediately displayed to the 9-1-1 call taker providing this valuable additional information that can be used to facilitate the proper response. Useful information regarding the person with special needs will be used to assist first responders in the event 9-1-1 is called.

For more information, go to

<https://www.chicago.gov/city/en/depts/oem/provdrs/Smart911.html>
or sign up for the service at [Smart911.com](https://www.chicago.gov/city/en/depts/oem/provdrs/Smart911.html)

National Alliance on Mental Illness (NAMI) Chicago Helpline

The mission of the National Alliance on Mental Illness (NAMI) Chicago is to provide hope and improve the quality of life for those whose lives are affected by mental illness. For more information, go to [namichicago.org](https://www.namichicago.org).

The NAMI Chicago Helpline supports individuals, families, professionals, and community members in understanding and using the mental health system. The City of Chicago non-emergency 3-1-1 line provides a direct link to the NAMI Chicago helpline. Additionally, the NAMI Chicago Helpline can be accessed directly on Mondays - Fridays from 9 a.m. - 8 p.m. and Saturdays - Sundays from 9 a.m. - 5 p.m. at:

833-NAMI-CHI or 833-626-4244

Reporting Officer (Print)	Star No.	Reporting Officer (Print)	Star No.
---------------------------	----------	---------------------------	----------

MENTAL HEALTH INCIDENT NOTICE
CHICAGO POLICE DEPARTMENT

PROGRAMS AND RESOURCES

CRISIS/HELP LINES

National Suicide Prevention Lifeline: Call 988 or 1-800-273-TALK (8255)

The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. If you're thinking about suicide, are worried about a friend or loved one, or would like emotional support, the Lifeline network is available 24/7 across the United States.

Crisis Text Line: Text 741741

Text Line is free, 24/7 support for those in crisis. Text from anywhere in the U.S. to text with a trained Crisis Counselor. Crisis Text Line trains volunteers to support people in crisis. With over 79 million messages processed to date, they are growing quickly, but so is the need

COMMUNITY MENTAL HEALTH CENTERS

Community Mental Health Centers offer care and provide supports for emotional, traumatic, or behavioral difficulties an individual may be experiencing. treatment is based on the needs identified by the individual, which includes goals, objectives and specific mental health services.

Service is available Monday - Friday 8:30 am - 4:30 pm at 5 CDPH Community Mental Health Centers and at Roseland MHC.

For more information and to find mental health support, hear others' stories, and learn about mental health, [visit:www.mentalhealth.chicago.gov](http://www.mentalhealth.chicago.gov).

Community Mental Health Centers	Address	Phone Number	District	Area
Englewood Mental Health Center	641 W. 63rd St.	312-747-7496	007	1
Greater Grand/Mid-South Mental Health Center	4314 S. Cottage Grove	312-747-0036	003	1
Greater Lawn Mental Health Center	4150 W. 55th St.	312-747-1020	008	1
Lawndale Mental Health Center	1105 S. Western	312-746-5905	011	4
North River Mental Health Center	5801 N. Pulaski	312-744-1906	017	5
Roseland Mental Health Center	120 W. 111th St.	773-291-2501	005	2

LIVING ROOM PROGRAMS

The Living Room Program (LRP) is for individuals in need of a crisis respite program with services and supports designed to proactively divert crises and break the cycle of psychiatric hospitalization.

The LRP provides a safe, inviting, home-like atmosphere where individuals can calmly process the crisis event, as well as learn and apply wellness strategies which may prevent future crisis events. The LRP is staffed by Recovery Support Specialists. Individuals seeking services at LRP's are screened for safety by Qualified Mental Health Professionals upon entry and exit.

Individuals experiencing psychiatric crises may self-refer, or may be referred by police, fire, emergency departments or other organizations with which an individual experiencing such a crisis may come into contact. Hours of operation vary.

Living Room Programs	Address	Phone Number	District	Area
Healthcare Alternative Systems	5005 W. Fullerton Ave.	773-745-7107	025	5
Renaissance Social Services	4835 W. Chicago Ave.	312-350-2784	015	4
Rincon Family Services	3710 N. Kedzie Ave.	773-564-9070	017	5
Thresholds	4423 N. Ravenswood Ave.	773-537-3601	019	3

FEDERALLY QUALIFIED HEALTH CENTERS

Federally Qualified Health Centers (FQHC) are community-based organizations that provide comprehensive primary care and preventive care, including health, oral, mental health and substance use treatment services to persons of all ages, regardless of their ability to pay or health insurance status. There are more than 160 FQHC clinics in the Chicago area. The following link provides a complete list of FQHCs in the Chicago area: <https://findahealthcenter.hrsa.gov/?zip=60630&radius=5&incrementalsearch=true>

YOUTH

Screening, Assessment and Support Services (SASS), is a crisis mental health service program for children and adolescents, who are experiencing a psychiatric emergency. SASS agencies provide intensive mental health services for eligible children and youth who may need hospitalization, or community based mental health care. SASS services are available by calling the CARES line: **1-800-345-9049**