It is the policy of the Chicago Police Department to provide professional and courteous police service to all persons, equally and without prejudice.

The Department and its members will take reasonable steps to provide service to all individuals encountered regardless of their ability to speak, read, write, or understand English.

If you feel that you need an interpreter to effectively communicate:

- Tell an officer that you need an interpreter and your primary language, and
- An interpreter will be provided to you FREE OF CHARGE.