



OLDER ADULT ASSISTANCE CARD
CHICAGO POLICE DEPARTMENT

The below telephone numbers and web addresses may be used to assist you in reporting lost or stolen credit cards, and personal documents. Agencies responsible for assisting older adults are also listed.

Major Credit Cards

American Express	1-800-528-2122
Citicards	1-800-950-5114
Discover	1-800-347-2683
Mastercard	1-800-622-7747
Visa	1-800-847-2911

Utilities

Peoples Gas Company	1-866-556-6001
Com-Ed	1-800-334-7661
Payment Assistance Program	1-888-806-2273
City of Chicago Water Department	1-312-744-4426

Social Security Card

Social Security Administration	1-800-772-1213
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Domestic Violence Helpline

24 hour multilingual information and referral	1-877-863-6338
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Drivers License

Illinois Secretary of State Customer Service Hotline	1-800-252-8980
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Law Enforcement

Chicago Police Emergency	911
Chicago Fire Emergency	911
Non-Emergency City Services	311
Cook County States Attorney	1-312-603-8600
Federal Bureau of Investigation	1-312-431-1333
U.S. Postal Inspection Service	1-312-669-5663
Crime Assistance	1-800-252-8980
Senior Fraud Help-Line	1-800-243-5377

Older Adult Agencies

Chicago Department of Family & Support Services - Senior Service Division	1-312-744-4016
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City, State & Federal Websites

City of Chicago

www.cityofchicago.org

Chicago Police Department

www.chicagopolice.org

Illinois State Police

www.isp.state.il.us.org

Illinois Department on Aging

1-800-252-8966

www.state.il.us/aging

Medicare

1-800-633-4227

www.medicare.gov

AARP - Chicago Information

1-773-714-9800

www.aarp.org

Credit Bureaus

Experian

1-888-397-3742

www.experian.com

Equifax Fraud Victim

1-800-685-1111

www.equifax.com

TransUnion Fraud

1-800-916-8800

www.tuc.com

Top Ten Crime Prevention Tips:

- * Don't be afraid to request an identification card from deliverymen or strangers.
- * Never allow a stranger to enter your residence.
- * Have your paychecks or government checks sent directly to your bank account.
- * Never give out personal information to strangers, such as a birthday or social security number.
- * Never withdraw money for a stranger.
- * Request a copy of your credit report once a year. Investigate any suspicious accounts or activity.
- * Shred or cut important information before discarding.
- * Don't carry your social security card: leave it in a secure place at home.
- * Get estimates before doing renovations. Do not pay for work in advance.
- * Keep your home well lit at night, inside and out, and keep your curtains closed at night.